

COMPUTER RESOURCES OF AMERICA

# Moves, Adds, and Changes in a Corporate Environment

Within an International Bank NYC Headquarters

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## Computer Resources of America Case Study

**Client Background** The client is an International Bank with North American Headquarters in New York City. The Bank had acquired other Banks and was undergoing a business transformation phase.

**Client Requirements** Since the bank was going through a major growth period, it needed to realign several major departments between multiple locations in New York City. The realignment involved building out new space in a different building and assist with provisioning IT and Telecommunications services for up to 1500 employees using different platforms and network infrastructure.

CRA was asked to assist with the planning and execution of moving employees between floors and buildings, including an entire Trading Floor, over the course of several weekends. The project had to coincide with site construction and was under a tight timeline. CRA worked closely with the facilities management team to plan site preparation activities as floor space was being turned over from the construction team. Network infrastructure needed to be racked and configured. Structured cabling including the fiber backbone also needed to be installed and connected with a tight timeline to test.

Once the prioritized issues, as mentioned earlier were addressed, CRA then had to survey all of the equipment to be moved and work with the Bank's Network Operations team on a patch schedule to ensure all devices would be connected to the Bank network once relocated and connected.

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The nonprofit wished to rely on Computer Resources of America expertise to identify a video display solution and content authoring system that met their needs.

### **The Solution**

- CRA was able to successfully move the Bank departments including the entire Trading Floor with minimal issues.
- Each phased relocation was able to work with no business interruption on day 1.
- New procedures were implemented by the Bank for all future relocation events according to the CRA model.

### **The CRA Difference**

Computer Resources of America is dedicated to working with clients to advance their technology to help people. If your organization needs assistance with an office relocation, contact us today.